

Rural Lifestyle Options Australia

RURAL LIFESTYLE OPTIONS AUSTRALIA

RURAL Lifestyle Options Australia has been providing services in the Scenic Rim, Ipswich, Lockyer and Somerset regions for more than 23 years.

With the introduction of the National Disability Insurance Scheme in this area, the organisation's mission of "Supporting a life of choice" remains resolute.

We understand that everyone is different, which is why we use a tailored approach to support participants to live a life of their choice.

As the scheme begins to revolutionise the way people with disabilities access their support and services, let Rural Lifestyle Options Australia walk that journey with you or your loved one, one step at a time.

Under the new model, we have introduced supports coordination and plan management to our service offerings to assist you with managing your package, making it easy and hassle-free for you to make informed choices. We have a team of professionals who are passionate about helping you to live a life of choice.

Rural Lifestyle Options Australia is now an approved NDIS provider in Queensland, New South Wales

GEARING UP FOR THE NDIS

Wednesday July 12, 2017

ADVERTISING FEATURE

Steps in life's journey



THUMBS UP: Rural Lifestyle Options Australia remains committed to turning your dreams and aspirations into goals and accomplishments with our new and improved learning, social and recreational supports.

175 or for more information on our service offerings visit us online at www.rloa.org.au

It's important to note people do not need to be registered with or assessed by disability services or any other Queensland Government department to take part in the disability insurance scheme.

People will continue to receive the Queensland Government funded disability services they currently receive until they become an NDIS participant with an approved plan.

Those people who currently receive services funded by the Queensland Government, and who may not be eligible for the NDIS, will continue to be supported by the Queensland Government.

People may be eligible for the NDIS if they have a permanent disability that significantly affects their ability to take part in everyday activities.

They must also be under 65 years when they first access the NDIS as an Australian citizen, or

Sailing delights at Wy...

...sailing as a group headed out on sailing session Wednesday. 21 part in the session. Healthy and young clients from the Options Association and Auscare

...on their faces as they tested their sailing turns at handling sails and tacking



PEOPLE & P...



DA Quota ntry disco

...activity organiser a Scaysbrook said wonderful to see money go to such a cause. "We asked if anyone was interested in making a quota group at RLOA," said. "We got seven people who came on board as committee members, everyone was very happy." Ms Scaysbrook said she was proud to see Team RLOA Quota put the disco together themselves. "They made the decorations and organised the flyers; they did it all," Ms Scaysbrook said. "Everybody enjoyed themselves and it was a wonderful opportunity together and show dance moves." Beaudesert Quotient Lesley Chee said she was happy she was making a difference to their fundraisers. "They're world one," she said. Ms Chee participated in the disco. "Other than that, it was a first for me."

t RLOA raises flag for NAIDOC Week



ANNUAL REPORT 2017-2018

25th
ANNIVERSARY

awareness

RURAL Lifestyle Options Australia staff and participants have celebrated Autism Awareness month

with autism and also for their families. "We recognise that autism is a complex, lifelong developmental condition"

Mr Love's mother Love said it was wonderful to see the community

New local disability support office opens





Aerial view of neighbouring farmland near the town of Murwillumbah, New South Wales



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OUR MISSION

Supporting a life of choice.

WHO WE ARE

The story of Rural Lifestyle Options Australia began over 36 years ago when a group of families established a self-help group when their children who are now adults were toddlers. In those early years this was their only support network however through their hard work, passion, drive and commitment Rural Lifestyle Options Australia was established.

OUR PURPOSE

We exist to enrich the lives of people with a disability by creating choice, opportunities and skills for life.

OUR PROMISE

We live by the motto *"Big enough to provide the service, small enough to look after you."*

OUR VALUES

- We are committed to authenticity.
- We believe in lifelong learning.
- We are compassionate.
- We are empowering.
- We are respectful.
- We are innovative.

OUR CULTURE

- We dare to dream and do things differently.
- We understand rural and regional communities.
- We employ a person centred approach.
- We believe in establishing authentic connections for people we support.

CHAIR AND CEO UPDATE

We are delighted to present this summary of our activities for the 2017-2018 financial year, in which we have continued to grow and evolve, overcome many challenges and achieved some extraordinary results.

It was a year of significant change, evolution and alignment to position ourselves in good standing for the transition to the National Disability Insurance Scheme (NDIS).

This year marks the twenty-fifth anniversary of the organisation. It is unbelievable to think that we started with a grant of just \$15,333 twenty-five years ago to successfully transition to the NDIS with a total revenue of almost five million dollars today.

As a fledgling organisation driven by parents, we started our journey supporting 10 clients for 10 hours per week delivering community access in Beaudesert.

Today, we support over 100 clients in mostly accommodation support across South East Queensland and Northern New South Wales. We still believe bigger isn't better and we pride ourselves on delivering client focused and directed quality services over quantity of services.

This was a transition year for both the sector and Rural Lifestyle Options Australia. We are passionate about making a difference in rural and regional communities and this has driven our growth. We sought to make our services available to an increased number of participants through expanding our footprint interstate.

We created a sustainable base built to benefit all participants, and a platform for growth with better outcomes and individual choices.

The NDIS has represented the most significant reform Rural Lifestyle Options Australia has ever seen in our twenty-five years of operation and is the largest reform in Australia since the introduction of Medicare.

It has forced service providers to be lean by reducing overheads which we are proud to say equate to just over seven percent.

In 2017, we choose to discontinue delivering group based supports as we believe these supports take away people's choice and control. Group based activities have proven to be inflexible in this new environment as it is almost impossible to match small groups of people wanting to work on the same goals at the same time.

To assist the organisation with our transition, we implemented an empowered, flat structure approach which encourages all team members to take active control and responsibility for their activities.

This allowed freedom for all team members to contribute, develop and deliver ideas no matter their position within the organisation. This has resulted in lots of wonderful ideas and services being delivered.

This financial year, we were proud to implement our endorsed Reconciliation Action Plan which demonstrates our commitment towards an inclusive community for all.

At the end of June 2018, 70% of our services were operating under the NDIS and it is predicted by November 2018 all services will be.

We wish to take this opportunity to thank everyone across the organisation for their tireless contribution. Most of all, we wish to thank our participants, a small number of whom have been gracious enough to share their stories in these pages.

We are privileged to support them and bear witness to their resilience and success.

We would also like to thank our Board of Directors for demonstrating great leadership and we look forward to 2019 and the opportunities this brings for us.



CAROLE CASWELL
CHAIRPERSON

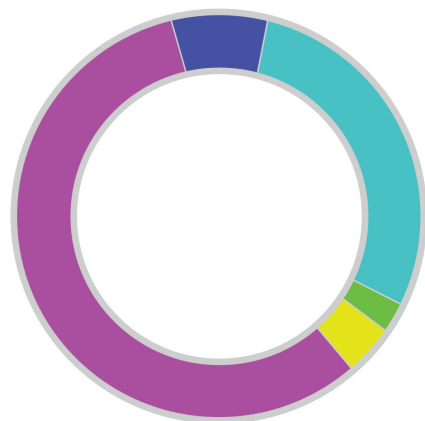


MICHELLE LATAILAKEPA
CHIEF EXECUTIVE OFFICER

FINANCIAL PERFORMANCE

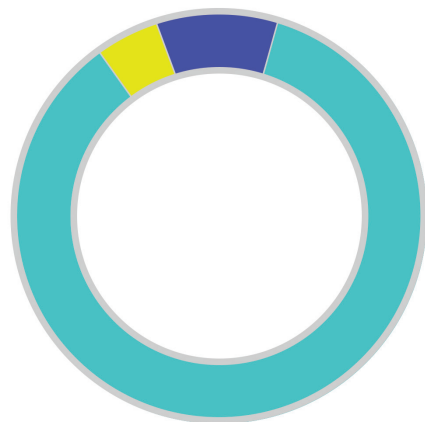
Securing our future.

OUR TOP REVENUE CONTRIBUTORS



2018

- GRANTS (DISABILITY SERVICES)
- GRANTS (GOOGLE ADWORDS)
- GRANTS (QUEENSLAND HEALTH)
- NDIS PAYMENTS
- OTHER



2017

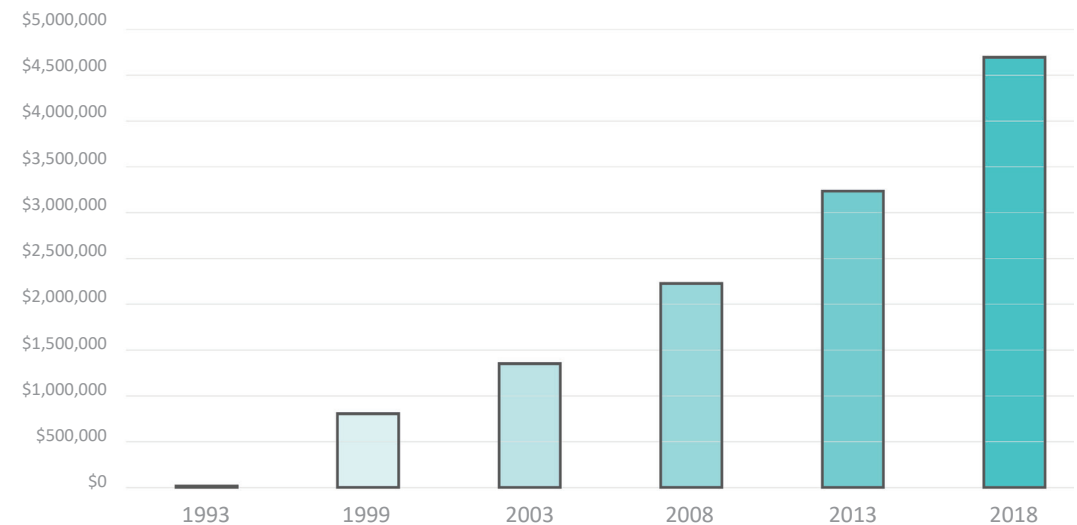
- GRANTS (DISABILITY SERVICES)
- GRANTS (QUEENSLAND HEALTH)
- OTHER

\$4,695,822

TOTAL REVENUE IN 2017-2018

26.2% growth compared to 2016/2017 Financial Year

REVENUE CHANGES OVER TIME



SOCIAL IMPACT PLAN 2018 - 2020

Traditional Owners

Rural Lifestyle Options Australia acknowledges the Traditional Owners of Country throughout Australia and recognises the continuing connection to lands, waters and communities.

Our Social Impact Plan outlines our vision for the future direction of the organisation over the next two years.

STRATEGIC FOCUS AREAS

	1 Financial Growth	2 Workforce Capability	3 Organisational Effectiveness	4 Participant Outcomes
GOAL	We will be here in another 25 years and counting...	We will develop, shape and train our workforce for the NDIS.	We will be a strong agile and innovative organisation.	We will support our participants to build their confidence and skills and participate in the community of their choice.
STRATEGY	1.1 Ensure the organisation's growth and sustainability whilst containing expenses. 1.2 Brand recognition. 1.3 Business relationships and strategic partnerships.	2.1 Enhance our Integrated Customer Management System (ICMS) to be more efficient and train our staff. 2.2 Promote the organisation as an employer of choice with tertiary institutions and contribute actively to reconciliation. 2.3 Develop our brand to attract and retain the best people.	3.1 Build and maintain sophisticated, integrated and sustainable information and communication systems. 3.2 Implement effective governance and compliance frameworks including robust quality and risk management systems. 3.3 Locate and open an office in Northern NSW and maintain our SE QLD office whilst sustaining our flat organisational business structure.	4.1 Support our participants to make individual choices to achieve their goals by building their sense of safety and independence. 4.2 Make our organisation accessible to people with a disability through partnering with complementary organisations to achieve better outcomes. 4.3 Seek opportunities for feedback from current participants about our services offered and delivered.
INITIATIVE	<ul style="list-style-type: none"> Achieve an operating surplus, pass financial audit and complete tenders for services we use aimed at lowering costs. Partner with other providers to deliver more SILS across SE QLD and Northern NSW and open SIL and SDA arrangement in Beaudesert. Increase our NDIS offerings, deliver more NDIS services in Northern NSW and promote widely. 	<ul style="list-style-type: none"> Staff are trained in ICMS database enhancements for the NDIS in QLD and NSW. Establish partnerships with tertiary institutions within SE QLD and Northern NSW and deliver on our RAP commitments. Develop and implement a workforce strategy. 	<ul style="list-style-type: none"> Establish security, role and state levels and permissions for Integrated Client Management system. Conduct an external IT security audit to access organisations data storage, security and software. Open office in Northern NSW and maintain SE QLD office. 	<ul style="list-style-type: none"> Establish more rural connections in areas we support participants to facilitate authentic linkages within their communities including gaining support for Unfunded Projects that benefit participants. Develop partnership agreements and MOUs with complementary organisations servicing NSW and QLD. Develop and circulate a feedback survey for participants and implement strategies to address gaps and improve services.

GOVERNED BY EXPERIENCE

Rural Lifestyle Options Australia has a highly skilled and qualified Board of Directors who are committed to providing governance as well as setting and safeguarding the strategic direction of the organisation.

Board of Directors (left to right)

Emeritus Professor Ken Moores AM
Director

Dr Deborah Wilmoth
Director

Carole Caswell
Chairperson

Ann Armstrong
Vice Chairperson

Constitution

Rural Lifestyle Options Australia is a not-for-profit company limited by guarantee under the Corporations Act 2001 (Cth). Rural Lifestyle Options Australia is a Public Benevolent Institution (PBI) and is endorsed with a Deductible Gift Recipient (DGR) status with the Australian Taxation Office. Rural Lifestyle Options Australia is registered as a charity with the ACNC.





THE FUTURE IS HERE

Supporting a life of
CHOICE

25th
ANNIVERSARY

Style Options Australia
g.au 1300 032 175

25th Anniversary Vehicle

NDIS Intake and Support Officer Racheal
with our Special Edition 25th Anniversary
Vehicle.



YOUR IMPACT

How your support has helped.

CHRISTMAS FUNCTION 2017

[PROJECT 8]

Rural Lifestyle Options Australia's eighth Unfunded Project was to host a Christmas Party for participants, families and staff. Through generous donations we were able to hire a Photo Booth, Video Jukebox, Musical Act, Balloon Twister and Face Painter. We were also able to provide dinner through catering by BeanTo. A special thanks to the Scenic Rim Regional Council for funding the venue through a \$1,000 grant and the Birnam Rural Fire Brigade for volunteering their time and bringing Santa to the party on a fire truck!

Total project cost was **\$4,281**

IMPROVEMENTS TO SOCIAL HUB DROP IN CENTRE

[PROJECT 9]

Rural Lifestyle Options Australia's ninth Unfunded Project was to improve our Social Hub Drop In Centre. Items such as a basketball hoop, volleyball equipment, gaming machine, coffee machine and frother were acquired to provide more choices for participants. Our newly opened Social Hub Drop-in Centre is a safe space where friends can meet in their local community and access a wide range of equipment including but not limited to the aforementioned.

Total project cost was **\$1,269**

FULLY ACCESSIBLE HOUSE

[PROJECT 10]

Rural Lifestyle Options Australia's most recent Unfunded Project is for the cost of materials and labour for a newly established wheelchair accessible accommodation house within the Scenic Rim. Through generous donations we were able to convert a building into a newly renovated, five bedroom, fully accessible residence for four lovely young people we have the privilege of supporting.

Total project cost is **\$18,320**

OUR SERVICES

Rural Lifestyle Options Australia has been proudly providing supports and services to people with a disability living in rural and regional areas for 25 years.

DAILY ACTIVITIES

Rural Lifestyle Options Australia can support you with everyday tasks that enable you to live as independently as possible.

SOCIAL AND COMMUNITY PARTICIPATION

Rural Lifestyle Options Australia can support you to connect and integrate within a community of your choice.

SUPPORTS COORDINATION

Through our Supports Coordination NDIS Supports, we work creatively with participants to utilise their support budgets to achieve their goals.

SHORT-TERM ACCOMMODATION (OVERNIGHT RESPITE)

Rural Lifestyle Options Australia offer short term accommodation for participants who require supports for a limited period of time.

SUPPORTED INDEPENDENT LIVING

Rural Lifestyle Options Australia can support you to live independently within a community of your choice.

PLAN MANAGEMENT

Through our Plan Management service, you can be assured that we will work with you to determine the best approach to maximise the benefits of your plan.



Since my daughter has been at Rural Lifestyle Options Australia she has been a lot happier.

The more personalised service sets it apart from the previous provider we were with, which was a much larger organisation.

We are happy that we can approach the Service Managers and know that any concerns we may have can be dealt with quickly when necessary.

MARION
AMY'S MOTHER

(Pictured) Amy joined Rural Lifestyle Options Australia in 2016.

TIMELINE

FROM 'ROADS' TO NOW



Commissioned
'Roads to Independence' report.

Started the organisation after
receiving our first grant of
\$15,333.

1993

1994

Rural Lifestyle Options
Association was officially
incorporated.



2000

2001

Acquired 4 Davis Street
property.

2003

Successful in receiving one-off
funding to run the Consumer
Participation project.

2007

Acquired 6 Davis street
property.

2008

Recipients for the Minister's
Award for excellence in
workforce development.

2009

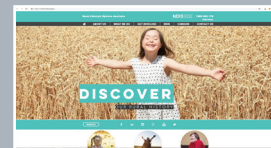
Officially opened Jade Cottage.

2011

Acquired Anna Street property.

2014

Established our first Facebook
page.



Appointed Michelle Latailakepa
as CEO.

Launched our Unfunded
Projects initiative as proudly
published on our website.

Awarded first two employees for
15 years of service milestone.

Relaunched our branding and
website.

Became an endorsed host
provider for My Life My Choice
self-directed service.

Became an approved QLD
Mental Health provider.

Formed the
Participant Consultative
Committee.

2015



2016

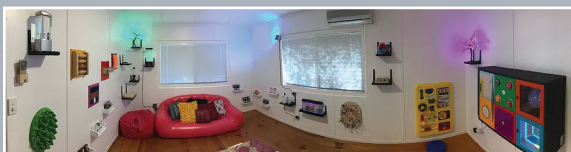
Officially opened new office in South East Queensland.

Renovated our South East Queensland property and transformed it into a fully accessible Respite Retreat for children and adults.

Officially opened our first Social Enterprise 'Preloved Homewares' Op Shop.

Became a company limited by guarantee and started trading under Rural Lifestyle Options Australia.

Officially opened first Sensory Room in South East Queensland.



Became a registered NDIS provider in New South Wales, Victoria, Australian Capital Territory and Tasmania.

Commenced our transition to the NDIS.

Delivered NDIS services in Queensland.

Delivered NDIS services in New South Wales.

Became an approved Aged Care Home Care provider nationwide.

'Reflect' Reconciliation Action Plan was endorsed and implemented.

Appointed first independent Directors reconstituting Board Governance for Growth.

2017

2018

Proudly celebrates 25 years of service.

Appoints NDIS Intake and Support Officer in New South Wales.

Hosts first NAIDOC week event in Queensland.

Converts a building into a newly renovated five bedroom fully accessible residence for four young people in South East Queensland.

Opens a new office in Murwillumbah, Northern New South Wales.

1993 - 2018

OUR IMPACT STATEMENT

WE HAVE BEEN PROUDLY SUPPORTING
PEOPLE WITH A DISABILITY IN
RURAL AND REGIONAL COMMUNITIES FOR

25 YEARS

100

NDIS PREPLANNING MEETINGS HELD

51

NDIS PLANNING MEETINGS ATTENDED

15

NDIS PLAN REVIEW MEETINGS ATTENDED

246

NDIS SERVICE AGREEMENTS AND QUOTES



Launched
Supports Coordination
Service

8

Supported
Independent Living
Arrangements

60% increase since
2016/2017 Financial Year

75,671

hours of support
delivered

34.7% increase since
2016/2017 Financial Year



282,815 KM



TRAVELLED IN RURAL LIFESTYLE OPTIONS AUSTRALIA
WORK VEHICLES.

(45% GROWTH COMPARED TO 2016/2017 FINANCIAL YEAR)

MARKETING SNAPSHOT



10

New Online Video
Media Campaigns

3,400

Total Minutes
Watched

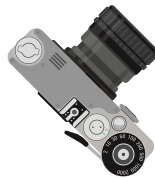
10,000

Unique Views



11,857

Total Number of Website Sessions
(Across Computer and Mobile Devices)



37.5%

Increase in mentions across Print Media
(Compared to 2016/2017 Financial Year)



58% increase in
Facebook followers

(Compared to 2016/2017 Financial Year)



WHAT OUR WORKFORCE IS SAYING...

In conjunction with the University of Western Australia *Learning for Purpose Centre for Social Impact*, all staff were invited to participate in the largest national workforce survey which addressed how to improve work, build better careers, learn and be healthy.

Over 500 Not-for-profit organisations participated and the survey compared our organisation's results to the rest of the sector.

WORKER NET PROMOTER

27%

higher than the industry average

Worker Net Promoter is an index that reflects how willing employees are to recommend our organisation to friends and acquaintances as a place to work.

PERFORMANCE MANAGEMENT AND COMPENSATION

16%

higher than the industry average

Performance Management and Compensation describes employees perception about appraisal system being effective, fair and comprehensive.

PROMOTIONS

13%

higher than the industry average

Promotions describes employees perception about the provision of clear career paths and the advancement of high-performing workers.

RETENTION

20%

higher than the industry average

Retention describes employees perception of having schemes and practices in place that retain good staff and minimise attrition through voluntary turnover.

HUMAN RESOURCE SYSTEM STRENGTH

6%

higher than the industry average

Human Resource System Strength describes employees perception about the human resource management function being useful and contributing to better organisational functioning.

To learn more about Learning For Purpose visit www.learningforpurpose.org



STAFF SNAPSHOT

100%

of employees completed disability induction modules 1-7

4

Staff members with lived experience of disability or a lived experience of caring for a person with a disability.



4

Internal Promotions

57

New Jobs Created

246

HOURS OF STAFF DEVELOPMENT AND TRAINING



9

staff recipients of our Above and Beyond Award



81%

of employees hold a Certificate III or higher tertiary qualification.

24%

of employees hold a Bachelor Degree or higher tertiary qualification.

18%

of total staff participated in our Workplace Giving Program.

96%

of total staff are permanent part-time or full-time employees.



HELPING HANDS

Mununjali Artist, Derek Fogarty creates artwork reflective of his connection with the land, stories and community.

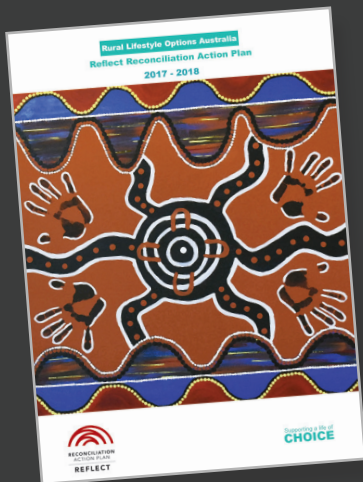
(Pictured) Mununjali Artist, Mr Derek Fogarty with his artwork 'The Helping Hands of Rural Lifestyle Options Australia' at our South East Queensland Office.

OUR PLAN FOR RECONCILIATION

In **November 2017**, Rural Lifestyle Options Australia announced that our 'Reflect' Reconciliation Action Plan was given final endorsement by Reconciliation Australia. Since its inception, the organisation has held a number of events honouring our commitment to developing a long term sustainable foundation, across the communities in which we operate, for future engagement and collaboration with Aboriginal and Torres Strait Islander people.

Most Australians enjoy one of the highest life expectancies of any country in the world — but this is not true for Aboriginal and Torres Strait Islander people. In **March 2018**, we held a morning tea to recognise this inequality, as part of Oxfam's Close The Gap campaign. For a gold coin donation, guests enjoyed a morning tea with traditional aboriginal music and Close The Gap trivia. Attendees were also invited to sign a petition which called on the Australian Government to provide adequate health services for Aboriginal people.

In **May 2018**, staff recognised National Reconciliation Week with a morning tea. Participants, staff and members of the community acknowledged the significance of the event at our South East Queensland Social Hub by reflecting on our shared histories, cultures, and achievements. Attendees were treated to Crocodile and Corn Vol Au Vents, Peppermint Gum Cream Cookies or Lemon Myrtle Native Slab Cheesecake.



To read our 'Reflect' Reconciliation Action Plan, visit www.rloa.org.au/publications





NDIS SUCCESS STORIES

Nat's Journey

After 12 months of dedication, author and Rural Lifestyle Options Australia participant Nat completed writing his first book.

'*Ravaged Earth*' is a Science Fiction Thriller about a Scientist named Mat who finds himself on a wild adventure through the galaxy after an experiment goes haywire...

Goal #1

CAPTURING NAT'S VISION

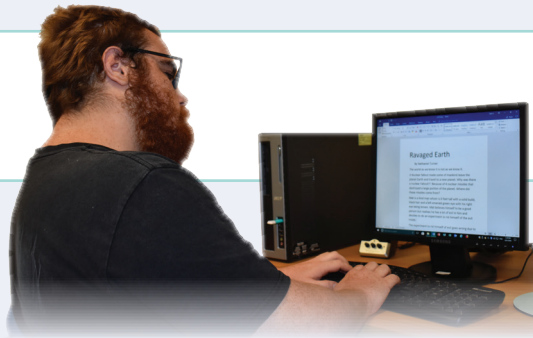
If one had asked Nat two years ago, if he ever thought he would write a book, the answer would have been "No!". This is because up until 12 months ago, Nat couldn't read or write. But that didn't stop him from writing a book.

At the beginning of 2017, Nat had a dream which inspired a video game idea. After discussing his idea with his Lifestyle Support Worker Helen, Nat came to the conclusion that in order to create a video game he would need to map out the storyline for it first. Hence, 'Ravaged Earth' was born.

The first step involved Nat capturing his ideas on paper. Once a timeline for Nat's book had been worked out, Helen and Nat began working on handwriting the story.



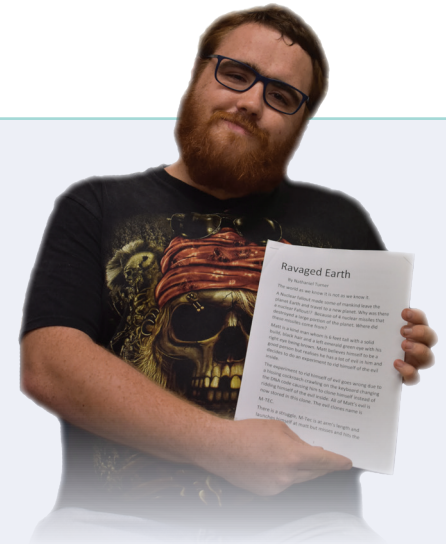
Goal #2



TYPING THE DRAFT

The second step in Nat's journey involved him typing his book into a Word document. With Helen's support, Nat added characters and storylines as he went.

Goal #3



COMPLETING THE BOOK

Once the draft had been finalised, Nat took the book to Main Office for our Marketing and Communications Division to proof read and edit. In consultation with Nat, they designed a front and back cover.

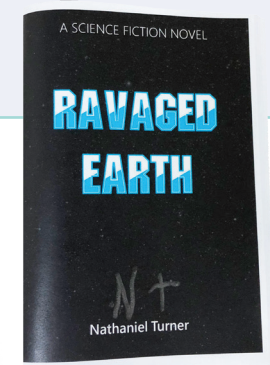
Goal #4

MOVING FORWARD

Now that Nat has finished his first book, it's onto the sequel!

Nat is currently selling copies of 'Ravaged Earth' at our Main Office for \$10 a book.

If you are interested in purchasing a copy, contact Main Office on 1300 032 175.



We are proud to be supporting Nat to live a life of his choice.

NDIS MAKES DREAMS COME TRUE FOR STEVEN

Have you ever wondered what it's like having to live in a hospital and being unable to go home because you don't have the supports you need to live independently, like so many other people do, and take for granted?

Well until the National Disability Insurance Scheme (NDIS) was rolled out this is exactly what happened to Steven, this is his story!

Steven was a very active man working for the local council, he enjoyed surfing and was always commended by peers for his physical fitness. In 2008 Steven was diagnosed with Huntingtons. Until very recently he remained active in his community, however due to the progression of his condition he was hospitalized and unable to return home. Once Steven's medical concerns were alleviated he remained unable to return home for a variety of reasons and found himself in limbo in the hospital ward with no way out and no one to turn to.

The Hospital wanted to discharge Steven as he was no longer acute, however due to a lack of suitable accommodation for Steven, he was forced to remain in the hospital even after several months and numerous unsuccessful attempts from family and staff to find another place for him to live.

Rural Lifestyle Options Australia was approached by Steven's Supports Coordinator to see if the organisation could assist him in pursuing his goal of once again living independently in a community of his choosing. After hearing Steven's story, Rural Lifestyle Options Australia's Service Manager, Mr Shane Ferguson wanted to meet and work with Steven, his family and the Supports Coordinator to make his dreams come true.

Steven chose the community he wanted to live in. A suitable dwelling was located, therapy assessments completed for both the dwelling and Steven, then the NDIS planner could be responsive and assess the situation with the urgency that it deserved to make his dreams come true.

A team of very experienced support workers were assembled, and the Huntingtons society attended to do some specific training for the team.

Steven's Checklist

Goal #1



LOCATE A PROVIDER

Goal #2



FIND A HOUSE

Goal #3



FIND AND TRAIN THE RIGHT PEOPLE TO SUPPORT ME

Goal #4



MOVE IN

We are proud to be supporting Steven to live a life of his choice.



(Pictured) Participant Meg with staff members from the Scenic Rim Regional Council's Live At The Centre.

THANK YOU TO OUR SUPPORTERS

CORPORATE PARTNERS, SUPPORTERS AND SPONSORS

A-Choired Taste
BeanTo
Beaudesert Mitre 10
Beaudesert RSL Services Club Inc
Beaudesert Specsavers
Beaudesert Times
Bentley's Chartered Accountants
Birnum Rural Fire Brigade
Busy At Work
Community Business Australia
Enright Sawmills
Fleet Partners
Frank and Ruth Ellis
Huntingtons Society
Jag Fix It
MS Queensland
Nortec
On-Q Human Resources
Phil Day, Cartoonist
Play For Purpose
ProCare
Queensland Country Credit Union
Remserv
Tweed Shire Council
Vistaprint

COMMUNITY GRANTS

CommBank Foundation, Centenary Grant **\$10,000**
Beaudesert RSL Services Club, Community Sponsorship Program **\$2,000**
Google Adwords Grant **\$120,000**
Scenic Rim Regional Council, Community Grant Program **\$3002**
Department of the Prime Minister and Cabinet, NAIDOC Week Grant **\$1,000**

FINANCIAL GRANTS

Department of Communities, Disability Services and Seniors
Department of Health (Federal)
Department of Health (QLD)
National Disability Insurance Agency



HOW TO SUPPORT US

Rural Lifestyle Options Australia is strengthened by the goodwill of volunteers and the support of local businesses.

We are grateful to the local communities in which we operate for their assistance as we continue to deliver our mission of supporting people with a disability to live a life of their choice.



DONATE

DONATE ONLINE



**BUY A PLAY FOR
PURPOSE TICKET**



**WALK OUR
1:5 VIRTUAL RELAY**



**JOIN OUR WORKPLACE
GIVING PROGRAM**



**FUNDRAISE FOR
US**



MAKE A REQUEST



**BECOME A
VOLUNTEER**



**DONATE AND BUY
FROM OUR OP SHOP**



**FOLLOW US ON
SOCIAL MEDIA**



**JOIN OUR MONTHLY
GIVING PROGRAM**

Ability support is alive well in the Scenic Rim

Lifestyle Options (RLOA) has been providing support and people with a disability in the Scenic Rim and greater region for 23 years. The service is unique and the services provided ensure people with a disability can enjoy the world heritage area.

Office at 8 William Street has been designed to cater to those in the region. Services such as, My Life Self-Directed health services, holidays, Fee for services, supported living, respite and programs aimed at



RLOA receives grant from CommBank



Cartoonist Phil Day creates art mural for RLOA retreat



Team RLOA hosts country disco



Firefighters thrill RLOA

Beaudesert

PARTICIPANTS from Rural Lifestyle Options Australia (RLOA) danced the day away at a country western disco last Wednesday. The disco, held in Beaudesert in conjunction with Beaudesert Quota, saw participants playing the parcel, freeze and line dancing with prizes on offer for the best dancer and best costume. A fundraiser was also held, with all money raised set to be donated to women and children living below the poverty line in the Philippines. Team RLOA Quota was formed three years ago and has been running events ever since.

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Disco hits the

executive Mi- have organised this fantastic evening and celebration and sponsors that have

biggest highlights in 2016 for the organisation was moving the main office to William Street. He said the previous main



RLOA walks to attend Special Olympics

