# Rural Lifestyle Options Australia Strategic Plan

1 January 2024 - 31 December 2026

## **Our Purpose**

Tailored supports and compassionate care delivered by our valued team to inspire individuals to lead independent and fulfilling lives within the community.

## **Our Values**

We are authentic
We are lifelong learners
We are compassionate
We are empowering

We are respectful
We are innovative

vices

We will always prioritise quality supports and services over quantity of services delivered whilst ensuring feedback is sought and implemented to ensure the health, safety and overall well-being of our participants.

1

We will be a strong, agile and diversified community services provider.

Nurturing People

We will continue to invest in our people to achieve and foster a culture that drives the best possible outcomes, with a strong emphasis on professional development, safety and personal well-being.

2

We will develop integrated systems, processes and practices that support staff to deliver quality services and drive data informed decision

making.

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### **Our Motto**

We live by the motto...

"Small enough to know your name, big enough to be there when you need us."

### **Our Risk Statement**

Our risk appetite is defined by a prudent and measured approach to risk management, where we recognize the need to balance RLOA's pursuit of opportunities for growth, innovation and safeguarding our participants' well-being while securing our financial sustainability.

