Rural Lifestyle Options Australia Strategic Plan

1 January 2024 - 31 December 2026

Our Purpose

Tailored supports and compassionate care delivered by our valued team to inspire individuals to lead independent and fulfilling lives within the community.

Our Values

We are **authentic** We are **lifelong learners** We are **compassionate** We are **empowering** We are **respectful**



We will always prioritise quality supports and services over quantity of services delivered whilst ensuring feedback is sought and implemented to ensure the health, safety and overall well-being of our participants.

We will be a strong, agile and diversified community services provider.

We will develop integrated systems, processes and practices that support staff to deliver quality services and drive data informed decision making.

Nurturing People

We will continue to invest in

our people to achieve and

foster a culture that drives

the best possible outcomes,

with a strong emphasis on

professional development,

safety and personal well-being.

Our Motto

We live by the motto...

"Big enough to provide the service, small enough to look after you."

Our Risk Statement

Our risk appetite is defined by a prudent and measured approach to risk management, where we recognize the need to balance RLOA's pursuit of opportunities for growth, innovation and safeguarding our participants' well-being while securing our financial sustainability.



